An introduction to the hair and beauty sector 3001

Knowledge organiser 102

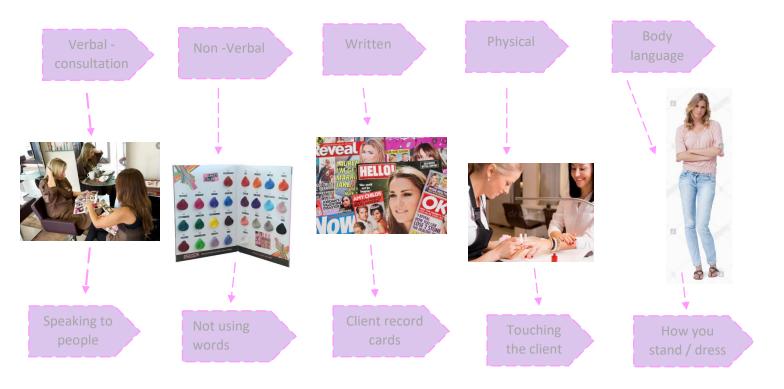
Be able to present a professional image and maintain personal hygiene in the salon



Personal hygiene



Types of communication



Appearance body language and communication affect how customers feel

